

SUBARU ASSURED WARRANTY

Warranty Booklet

Assured:
Vehicles



Subaru Assured Warranty

Welcome to the security of Subaru Assured Warranty.

This warranty has been designed to protect you and your vehicle in the event of an unforeseen mechanical failure.

It's important that you regularly maintain your vehicle in accordance with the servicing recommendations outlined on the inside rear cover of this booklet.

This will ensure you comply with the servicing requirements of this warranty, as well as extending your vehicle's lifespan and your enjoyment of it.

We trust that your vehicle ownership and customer experience with our dealership and staff will always be a pleasure and look forward to being of service to you.

This warranty is issued by us, your Subaru dealer. In this booklet we are referred to as 'we', 'us' and 'our'.

In all cases liability extends only to us. The Administrator is not a party to this agreement and will not at any time be held liable in any way under the terms of this agreement.

Our contact details are:

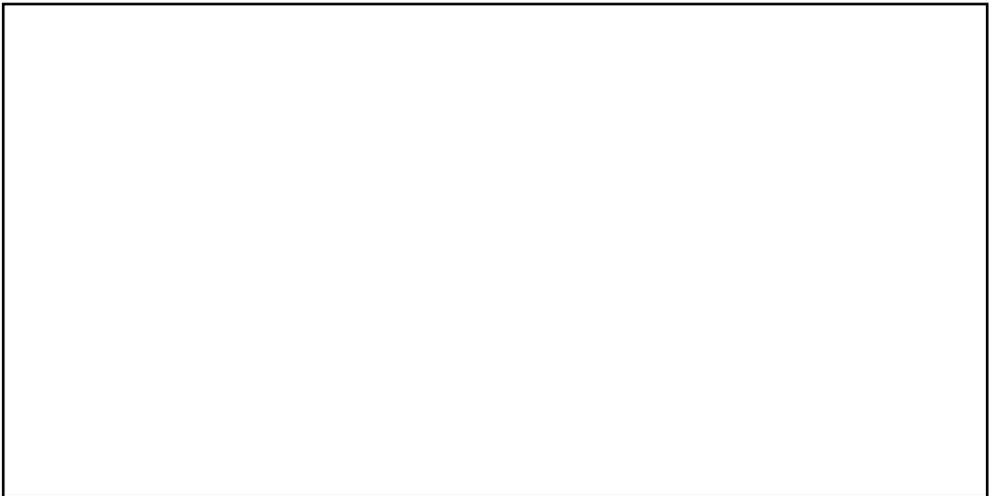


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Important information

This warranty is in addition to any rights conferred on you by federal and state laws, including the Australian Consumer Law.

This warranty applies to the person named in the warranty certificate. In this booklet this person is called 'you' or 'your'.

This booklet sets out the terms, conditions, benefits and exclusions that apply to your warranty.

Before completing the warranty application, please read this booklet carefully in order to gain an understanding of what is covered. We are happy to assist you in understanding this warranty booklet.

We recommend that you keep this booklet with your owner literature in a safe place. It will be required to record the service history of your vehicle and to make any claims.

Information about your rights under the Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Any benefits that you may have under this warranty are in addition to other rights and remedies you have under any relevant law in relation to the goods and services to which this warranty relates.

If you choose to buy this warranty, you will be purchasing protection in accordance with the terms and conditions outlined in this booklet during the warranty period. In some cases this protection may overlap with rights and remedies available to you under the Australian Consumer Law. Any rights or remedies you may have under the Australian Consumer Law will not be affected by purchasing this warranty.

Although you are not required to pay for any rights or remedies you have under the Australian Consumer Law or equivalent rights and remedies, the amount you pay for the benefits under this warranty will not change to the extent that your rights under the Australian Consumer Law may overlap with such benefits.

Our agreement with you

Subject to the warranty administrator receiving the warranty application and plan price within 30 days of you purchasing the vehicle, and your warranty application satisfying the acceptance criteria, we agree to repair any covered component of the vehicle that suffers a mechanical failure during the warranty period, subject to the terms and conditions of this warranty.

We may cancel this warranty where you have not fully complied with the conditions of the warranty, or where the vehicle as described on the warranty certificate falls outside the warranty administrator's stated acceptance criteria.

Your warranty is a contract between you and us and is made up of:

1. the warranty application;
2. your warranty certificate; and
3. this warranty booklet.

Together, these documents set out the terms and conditions of your warranty.

It is your responsibility to make sure the details contained in your warranty application and warranty certificate are complete and correct.

This is a warranty product, not an insurance product.

Warranty period

This warranty will commence the later of:

1. The vehicle purchase date as stated in the warranty certificate; or
2. The date any part of the vehicle manufacturer's warranty expires.

This warranty will cease at 4pm on the date the term in months outlined in the warranty certificate has elapsed from the date the warranty commenced.

Your warranty may also cease if it is cancelled by us or you. See 'Warranty cancellation' on page 15 for details.

Words with important meanings

These words when appearing in this booklet and your warranty certificate have the following meaning.

Covered components means those components originally covered by the manufacturer's vehicle warranty other than the components listed under 'Warranty exclusions' on pages 10, 11 and 12 of this booklet.

Dealer means the entity identified on the inside front cover of this warranty booklet.

Dealer statutory warranty means the warranty required by any relevant state or territory law to be provided to you by us for the vehicle you purchased described in the warranty certificate (if applicable).

Emergency repairer means a registered mechanical repair business employing at least one fully qualified automotive mechanic.

Maintenance means the regular care and upkeep required for your vehicle to operate as per the instructions and recommendations of the vehicle's manufacturer.

Manufacturer's vehicle warranty means the original vehicle warranty provided by the vehicle manufacturer covering the mechanical components of the vehicle (excluding additional warranties they may provide, such as tyre, battery, corrosion and perforation warranties).

Market value means the pre-mechanical failure retail value of your vehicle. We will determine this amount at the time that we assess your claim, having regard to the age and condition of your vehicle and the kilometres it has travelled.

Mechanical failure means the sudden or unforeseen failure of a covered component, excluding failure due to normal wear.

Normal wear means the gradual reduction in operating performance of a component, having regard to the age of the vehicle and the total distance the vehicle has travelled. This includes corrosion and rust.

Plan price means the amount paid for this warranty (if applicable) as stated on the warranty certificate, inclusive of government charges, including, without limitation, any GST.

Term in months means the time period you have requested this warranty for. The term in months is stated on the warranty certificate, under the heading 'Type of plan'.

Vehicle means the vehicle described in the warranty certificate.

Warranty administrator means us or any entity we authorise to administer this warranty on our behalf, from time to time.

Warranty application means the application you have completed to take out this cover that contains details specific to you, the vehicle and your warranty.

Warranty certificate means the most recent certificate we give you describing the terms and conditions that are specific to you, the vehicle and your warranty. This includes any amendments we send you.

Warranty coverage means subject to the terms and conditions of this warranty, if the vehicle suffers a mechanical failure of a covered component during the warranty period, we will, during the warranty period, repair the vehicle or pay the cost of having the mechanical failure repaired by us.

Warranty period means the warranty period described on page 2 under the sub-heading 'Warranty period'.

Your coverage

Subject to the terms and conditions of this warranty, if the vehicle suffers a mechanical failure of a covered component, we will, during the warranty period, repair the vehicle or pay the cost of having the mechanical failure repaired by us.

Subaru Assured Warranty covers any component of your vehicle that was originally covered by the manufacturer's vehicle warranty, but excludes those components described under 'Warranty exclusions' listed on pages 10, 11 and 12.

The most we will pay in relation to any one mechanical failure is limited to the market value of the vehicle at the time of claim (inclusive of GST), as determined by us.

The most we will pay for the total of all claims during the warranty period is limited to the purchase price of the vehicle as declared on the warranty certificate, inclusive of GST.

Additional benefits

If the vehicle suffers a mechanical failure of a covered component during the warranty period, we will also provide the following benefits that arise from that failure:

Quality guarantee

All repairs to covered components authorised by us prior to the commencement of repairs will be covered by this warranty for the remaining warranty period.

Consumable items

Any items that require periodic replacement as part of normal maintenance are not covered by this warranty (refer to 'Warranty exclusions' on pages 10, 11 and 12). We will, however, pay to replace such items if they are required in relation to an authorised repair.

Subaru Assist Roadside Assistance

Subaru Assist has been designed to give you peace of mind to enhance the pleasure of driving your Subaru. Subaru Assist is provided complimentary for a period of 12 months, from the date you pick up your Subaru. Wherever and whenever you need assistance, help is only a phone call away on our National Toll Free Line, **1800 078 227**, 24 hours per day, 365 days a year.

Subaru Assist is provided by Assist Australia Pty Ltd ABN 59 072 530 217. Subaru (Aust.) Pty Ltd, ABN 95 000 312 792 and the Warranty Administrator will accept no responsibility for the services, advice or action provided by Assist Australia Pty Ltd.

Benefits and Limits of Subaru Assist

Flat and Faulty Battery Assistance

Subaru Assist will provide a 'battery boost' and any other practical assistance at the roadside to start your vehicle. Where your vehicle cannot be made mobile at the roadside and where a new battery is required, a replacement mobile battery delivery will be arranged, via Assist Australia's national battery service, at the expense of:

- Subaru Australia, in line with the applicable 24 month battery warranty period; and at the driver's expense at any other time.
- Where the vehicle cannot be mobilised at the roadside, the vehicle will be towed at the expense of Subaru Assist.

Emergency Fuel – Petrol or Diesel

Where your vehicle has run out of fuel, Subaru Assist will provide sufficient fuel (approx. 10 litres in metro areas) to enable the vehicle to be driven to the nearest service station. Where it is not possible or practical to provide fuel, a tow will be provided to the nearest service station at the driver's expense.

Wheel Changing

Subaru Assist will replace a damaged tyre/wheel with your vehicle's serviceable spare, where it is roadworthy and compatible with the other tyres/wheels on the vehicle. Where the spare is not serviceable, roadworthy or compatible, a tow to the nearest facility able to supply and/or repair the damaged tyre/wheel combination will be provided at the driver's expense.

Lockout

Where your vehicle is unable to be accessed due to lost or locked in keys the Service Consultant will arrange either:

- The pickup and delivery of the owners spare key;
- A Patrol attendance to attempt to open the vehicle;
- The attendance of a locksmith will be arranged at the driver's expense; and/or
- The eligible vehicle will be towed at the expense of Subaru Assist.

All actions associated with lockouts will be subject to satisfactory proof of ownership (or owner authority) that the driver is authorised to drive the eligible vehicle.

Towing – Metropolitan

Where your vehicle cannot be mobilised at the roadside, towing will be provided to the closest authorised Subaru Retailer to the breakdown site. This applies to cities and towns where a Subaru Retailer is present. Towing to a maximum distance of 50km is included in Subaru Assist's package. In the event that the breakdown does not result from a warrantable failure, any costs incurred for towing in excess of 50km will be the responsibility of the vehicle owner. The intended Retailer where the vehicle is to be towed to, will receive a notification of the incoming vehicle's arrival.

Towing – Country/Remote

Where your vehicle cannot be mobilised at the roadside, towing will be provided to the closest authorised Subaru Retailer to the breakdown site. Towing to a maximum distance of 100km is included in Subaru Assist's package. In the event that the breakdown does not result from a warrantable failure, any costs incurred for towing in excess of 100km will be the responsibility of the vehicle owner. The intended Subaru Retailer where the vehicle is to be towed to, will receive a notification of the incoming vehicle's arrival.

Towing – After Hours

Where your vehicle has become disabled and requires towing during periods where the nearest Subaru Retailer is not open, towing and appropriate vehicle storage arrangements will be made at the expense of Subaru Assist until the eligible vehicle can be delivered to the nearest Retailer. The intended Retailer where the vehicle is to be towed to, will receive a notification of the incoming vehicle's arrival.

Bogged Vehicle

Where your vehicle becomes bogged or disabled on a road that is legally trafficable by conventional two wheel drive vehicles, Subaru Assist service will attempt to extricate the vehicle. Any additional assistance or requirement for special equipment will be at the expense of the driver.

Taxi Service

A taxi journey will be offered to the driver of your vehicle that cannot be made mobile at the roadside in the metropolitan area. Any additional fares and/or subsequent taxi trips will be at the expense of the driver. In provincial and/or regional city centres, provision of taxi services will be subject to availability. Max is \$100 (inc GST)

Personal Incident Management Service (PIM) Benefits →100km from home

PIM services are those that support the driver at the roadside and beyond, minimising disruption and ensuring they can continue on their journey. PIM benefits are limited to \$1100 (inc GST) per vehicle, per annum, and apply where the vehicle has been towed and cannot be repaired on the same day.

Vehicle Rental

Assist Australia's consultants will organise a rental vehicle to get Subaru Assured customers back on the road as quickly as possible. Vehicle rental can be organised for up to 5 days at a maximum of \$110 (inc GST) per day.

Accommodation

Should an incident occur and your vehicle be rendered unavailable for a period of time, Subaru Assist can organise accommodation for the driver and passengers in a variety of differing accommodation levels for a maximum of 3 nights at \$150 (inc GST) per night.

National Vehicle Recovery

Should your vehicle be unable to be repaired locally, Subaru Assist will arrange for the vehicle to be recovered to the driver's intended destination, home or authorised Subaru Retailer Australia wide.

Alternative Transportation & Passenger Recovery

In the event vehicle rental may be unavailable, Subaru Assist can arrange alternative transport where the vehicle cannot be repaired within 3 days.

Warranty exclusions

Not everything is covered by this warranty. The exclusions are:

1. Any mechanical failure or costs covered by any other warranty, entitlement or recall campaign, including any manufacturer's vehicle warranty, dealer statutory warranty and/or repairer's guarantee.
2. Any mechanical failure attributable to the failure to comply with the vehicle servicing requirements, as detailed on page 13 of this booklet under the heading 'Servicing your vehicle'.
3. Any repairs required as a result of continued operation of the vehicle once a defect or fault has occurred (including loss of lubricants and coolant).
4. Damage attributable to impact or a road traffic accident.
5. Any consequential loss, damage or liability incurred as a result of a mechanical failure (including personal liability).
6. Any claim where the damage to a covered component was caused by a non-covered component.
7. Any mechanical failure caused by misuse, neglect, abuse, negligence and/or lack of normal maintenance, improper servicing and/or any failure caused by the incorrect grade, the contamination of and/or the failure to maintain proper levels of any fluids or lubricants.
8. Any claim attributable to failure to follow the vehicle manufacturer's operating guidelines or mechanical failure attributable to exceeding the manufacturer's operating limitations.
9. Any mechanical failure that can be attributed to the vehicle being fitted with an LPG unit other than a unit supplied, fitted or endorsed by the vehicle manufacturer. Parts expressly excluded for engines running on LPG include (but are not limited to): airflow meters, fuel pumps, injectors, inlet and exhaust valves, valve guides and/or seats, exhaust systems, and all inlet tract components.
10. Any claims where we have not been contacted prior to the commencement of repair or repairs where we have not issued a work authorisation number.
11. Any claims where the repair has not been performed by us, unless authorised by the warranty administrator prior to claim.
12. Any claim arising from a mechanical failure caused by unauthorised repairs.

13. Any items that require periodical replacement. These items include: (but are not limited to) spark plugs and leads, glow plugs, belts, filters, hoses, brake and clutch linings, brake pads, disc rotors and/or disc and drum machining, batteries and globes.
14. Wheels, tyres, paintwork, panelwork and bodywork and their components, including (but not limited to), lamps and lamp units, weather-strips and seals, components made of glass and or trim or decorative components.
15. Interior trim components including (but not limited to), seats and seat mechanisms, cup holders and ashtrays, components made of glass and/or decorative components.
16. Any claim relating to the excessive use and/or burning of oil where no mechanical failure has occurred and the condition relates to normal wear.
17. Exhaust system components as listed: mufflers, pipes and particulate filters.
18. Any mechanical failure attributed to a modification made to your vehicle, unless such modification has been endorsed by the vehicle manufacturer. Modified components must be disclosed on your warranty application and are expressly excluded from coverage.
19. Any mechanical failure caused by detonation and/or failure caused by contaminated fuel or the incorrect grade of fuel.
20. Any maintenance, adjustment, upgrade, modification and/or re-programming required to any covered component.
21. Any mechanical failure or costs caused by oil degradation, sludge or carbon.
22. Failure caused by corrosion, electrolysis or rust.
23. Any tappings, threads and/or fixing and fastening devices.
24. Any mechanical failure caused by a fault that existed prior to the commencement of cover.
25. Diagnostic costs, unless accepted as part of an authorised claim.

When this warranty will not apply

This warranty will cease to operate and no claims will be accepted where the vehicle:

1. Has been modified from the manufacturer's original specifications, unless endorsed by the warranty administrator.
2. Is being or has been used or tested in preparation for, or participation in, any form of motorsport.
3. Is being used for hire, driver instruction or conveyance of passengers, for fare or reward (this includes car rental). This exclusion does not apply to private car pooling arrangements.
4. Is being used as a police or other emergency vehicle.
5. Was not imported into Australia by the vehicle manufacturer or their authorised Australian distributor (grey import).
6. Is being used for a purpose for which it was not designed.
7. Has not been serviced in accordance with the service requirements detailed under 'Servicing your vehicle' on page 13 of this booklet.
8. Odometer reading cannot be determined as accurate by virtue of it having been inoperative, tampered with or removed from the vehicle.
9. Is being used for courier purposes.
10. Is unroadworthy or unregistered.
11. Has had the manufacturer's vehicle warranty cancelled or voided.

Servicing your vehicle

It is a condition of this warranty that you have your vehicle properly, regularly and punctually serviced the sooner of the following:

- in accordance with the manufacturer's recommendations, or
- as outlined on the inside back cover of this booklet.

Unless otherwise agreed by the warranty administrator on our behalf, all servicing must be performed by us. Our workshop is well equipped with qualified personnel, ensuring quality service for the vehicle.

You are responsible for all costs related to the servicing and maintenance of your vehicle.

When you present the vehicle for service, please pass this booklet to one of our staff. Once the service is complete, please ensure that the 'Scheduled service record' in the rear of this booklet has been completed and stamped. This information will be needed in the event of a claim.

If you do not comply with these servicing requirements, we may refuse a claim or cancel this warranty.

Transferring this warranty

Only you are entitled to make a claim or receive a benefit from this warranty.

Should you sell your vehicle privately while the warranty is still current, you may request a transfer of the warranty to the new owner.

Please complete the 'Transfer of ownership request' provided on page 19 of this booklet and return to the warranty administrator within 30 days of the vehicle sale date, accompanied by the following:

- A copy of the receipt of vehicle sale.
- A copy of a current roadworthy certificate or vehicle inspection report.
- A copy of the scheduled service records contained in this warranty book.
- \$75 transfer fee (including GST).

Send to:

Subaru Assured Warranty Administrator
GPO Box 5432
Melbourne, VIC, 3001

Warranty cancellation

Cancellation by you

Provided the plan price has been paid by you and we have not paid a claim under this warranty, you may cancel this warranty at any time by writing to the warranty administrator to request cancellation.

The plan price is not refundable.

Please send your cancellation request in writing to the warranty administrator at the address on the inside front cover of this booklet accompanied by your warranty certificate.

Cancellation by us

We may cancel this warranty where you have not fully complied with the conditions of the warranty.

We also have the right to cancel the warranty by mailing a notice to you at the address specified in your warranty certificate within 45 days of the date our representative issued your warranty certificate to you (for example, if the warranty administrator determines the type of plan applied for in relation to your vehicle is not in accordance with our current approval criteria). In such a case, your warranty will end 7 days from the date we mail the notice and we will provide a full refund of the warranty plan price you paid.

However, if in our absolute discretion we are satisfied that through no fault of your own the notice was not received at your address, we will continue to provide you with protection but may terminate your warranty after that, at our discretion, by giving you written notice.

A financier may seek cancellation and refund of a portion of the warranty plan price financed by them, in the event the vehicle is repossessed.

If your application is declined

We also reserve the right to decline any warranty application that falls outside our stated warranty acceptance criteria. If we do not accept your warranty application we will send you notification for our reasons for decline, along with a full refund of the warranty plan price you paid.

If you need to make a claim

What you will be required to pay

Diagnostic costs

There will be some instances where repairs cannot be authorised until the vehicle has been dismantled. In these cases, we will need your authority to dismantle the vehicle for proper diagnosis prior to commencing any repairs. Provided that the problem is covered by this warranty, repairs will be authorised.

In instances where the problem is not covered by this warranty, you will be responsible for all costs associated with dismantling, repairing and reassembling your vehicle.

What you are required to do

To maintain cover under this warranty, you must:

- Properly use, maintain and care for the vehicle as outlined under the heading 'Servicing your vehicle' on the inside back cover of this booklet; and
- Retain the vehicle's maintenance service and inspections records; and
- Ensure that any mechanical failure that arises with any of the covered components prior to the commencement of cover is immediately rectified.

Lodging a claim

All claims must be authorised prior to the commencement of repairs. Repairs completed without prior authorisation may not be covered. It is our responsibility to repair the vehicle, so you are required to return the vehicle to us.

Please deliver your vehicle to our workshop and provide details of this warranty to our service personnel. They will assist you in lodging a claim.

We may request supporting documentation, such as proof of servicing and payment invoice, to enable us to process your claim.

If you encounter any difficulties in making a claim on this warranty, please contact the warranty administrator on **1300 90 90 50**.

The warranty administrator will take into account the age and condition of your vehicle when determining the type, make and/or supplier of replacement components used in repairing your vehicle.

In an emergency

If it is not possible for you to bring your vehicle to us for repair, for example, if you are travelling, have moved to another location or have other difficulties, please contact us and we will direct you to our appointed emergency repairer.

In some instances, you may be asked to complete the 'Emergency claim form' provided on page 21. The appointed emergency repairer must also complete the repairer's section, provided on the reverse side of the 'Emergency claim form'.

Claim recovery

If you make a claim on this warranty for an incident where we believe costs could be recovered from another party, we reserve the right to take action to recover the money paid by us. When we do this, we may need to take such action in your name and therefore you must cooperate with us and give us any information we may require. We will pay for any legal expenses.

All displaced parts become the property of the warranty administrator.

Your personal information

We collect and use your personal information primarily for the purpose of providing services associated with this warranty to you.

We may also use your personal information for customer service requirements, direct mail, market research and product development purposes.

You can choose not to provide your personal information, but we may not be able to process your warranty application without it.

At any time, you may opt out of receiving any communications from us (other than as required for our primary purpose or by law).

Who will we disclose your personal information to?

We may disclose your personal information on a confidential basis to:

- The advisers, consultants and contractors we ordinarily engage for the above purposes.
- The warranty administrator will use your personal information for the purpose of administering your warranty contract and warranty claims.
- Subaru Australia (who will only use your personal information in accordance with their privacy policy which you can view at: www.subaru.com.au/privacy-policy).
- Any insurer that may provide us with cover in relation to our obligations under the warranty.

Accessing and updating your personal information

If you would like further information about how the warranty administrator will handle your personal information; how you may seek access to, and correction of, your personal information held by the warranty administrator; or how you may complain about a breach of your privacy by the warranty administrator, please contact the warranty administrator on 1300 90 90 50 or write to: Subaru Assured Warranty, GPO Box 5432, Melbourne, Vic 3001.

Your authority

By completing the warranty application, you consent and authorise us to collect, maintain, use and disclose your personal information in the manner set out above in this privacy statement.

If at any time you provide the personal information of another person to us, then you must first ensure that the person (or their parent or guardian if they are under 18) has read and understood this statement and separately consented to that personal information being used and disclosed for the above purposes.

Transfer of ownership request

Warranty certificate no.

Should you sell your vehicle privately while your warranty is still current, you may request us to transfer the warranty to the new owner subject to the warranty terms and conditions and our approval.

Please complete the details below and return this form accompanied by copies (where applicable) of each of the following:

- A receipt of vehicle sale.
- Scheduled service records.
- Roadworthy certificate or vehicle inspection report.
- The transfer fee of \$75 (including GST).

(Do not send cash).

(PLEASE USE BLOCK LETTERS)

Current owner details:

Name of current owner

(include ABN if company):

Address:

Postcode:

Phone:

Vehicle registration no:

Odometer reading at date of transfer:

km

Date sold:

/ /

New owner details:

Name of new owner

(include ABN if company):

Address:

Postcode:

Phone:

Signature of current owner:

Date

/ /

Signature of new owner:

Date

/ /

Transfer Fee \$75.00 (including GST).

Transfer of ownership is only available where the plan price has been paid in full by you and the vehicle is not sold to or through a motor dealer or motor trader.

Important notice: Signing and sending this document to us does not affect the transfer. Transfer is only effective if approved by us in writing.

Send to: Subaru Assured Warranty Administrator, GPO Box 5432, Melbourne, VIC, 3001

Emergency claim form

Warranty certificate no.

Subaru Assured Warranty details:

Name of owner

(include ABN if Company)

Address:

Postcode: Business telephone No. A.H.

Are you registered for GST purposes?

No Yes What is your ABN?

Have you claimed an input tax credit on the GST amount applicable to this warranty?

No Yes Is the amount claimed less than 100% of the GST applicable to the plan price? No Yes Specify the % amount claimable %

Are you entitled to claim an input tax credit for repairs or replacement of your vehicle?

No Yes

Vehicle details

Registration No. Date of purchase

Selling dealer's name

Vehicle make & model Year of manufacture

Has the vehicle been modified from the manufacturer's specification?

No Yes (Provide details)

Claim details

Date of loss Odometer reading at loss

Description of problem

Did you have any warning or indications of a problem occurring prior to the loss?

No Yes (Provide details)

Has the account been paid? No Yes (Provide details)

Was the vehicle towed? No Yes (Please enclose a copy of the towing invoice)

Declaration

I hereby declare that the information above is true and correct to the best of my knowledge and belief and I have complied with all the conditions of the warranty.

I consent to the warranty administrator using my personal information I have provided on this form for the purpose of processing my claim. I understand that if I choose not to provide the required details, this is my choice, however, the warranty claim may not be able to be processed.

I consent to the warranty administrator disclosing my personal information to or collecting additional information about me from investigators, legal advisors and third parties as permitted or required by law.

Your signature Date / /

(The issue or completion by you of this form does not constitute any admission of liability by the warranty administrator or the dealer providing you with this warranty)

IMPORTANT: Repairer information to be completed over page

To be completed by repairer

Warranty Certificate no.

Repairer: Accounts will not be accepted unless they include the Authority Number supplied by the warranty administrator.

Repairer information:

Company name:

Contact name:

Address: Postcode:

Business telephone No: Hourly labour rate: \$

Vehicle information:

Vehicle Make & Model: Year of Manufacture:

Vehicle registration No:

Odometer reading at date of transfer: Km

Nature of repair:

Description of repair:

Description of rectification:

Parts used: Cost:

1. \$

2. \$

3. \$

4. \$

5. \$

Total labour hours:

Total cost of repair (including parts & labour): \$

Order No.:

(If insufficient space, please attach any additional pages)

I/we hereby declare that the above information given is true and correct.

Repairer's signature: Date / /

Repair representatives stamp:

Registered repairer's Number:

Scheduled service record

This record will be required in the event of a claim.

Warranty Certificate no.

1st Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

2nd Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

3rd Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

4th Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

5th Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

6th Service

Date of service km at service Vehicle Reg No:

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

Scheduled service record

This record will be required in the event of a claim.

Warranty Certificate no.

7th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

8th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

9th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

10th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

11th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

12th Service

Date of service km at service Vehicle Reg No:

/ / km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

Scheduled service record

This record will be required in the event of a claim.

Warranty Certificate no.

13th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

14th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

15th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

16th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

17th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

18th Service

Date of service km at service Vehicle Reg No:

km

Servicing Dealer Name: R.O./Invoice No:

Service Adviser Name: Signature:

Dealer Stamp

Notes

Quick reference – servicing your vehicle

It is a condition of this warranty that you have the vehicle properly, regularly and punctually serviced in accordance with the manufacturer's recommendations.

Unless otherwise agreed by the warranty administrator on our behalf, all servicing must be performed by us.

Our workshop is well equipped with qualified personnel, ensuring quality service for the vehicle.

You are responsible for all costs related to the servicing of your vehicle.

When you present the vehicle for service, please pass this booklet to one of our staff. Once the service is complete, please ensure that the 'Scheduled service records' in the rear of this booklet have been completed and stamped.

This information will be needed in the event of a claim.

If you do not comply with these servicing requirements, we may refuse a claim or cancel this warranty.

Your vehicle may qualify for our fixed price servicing offer as detailed below.

Please confirm this with our service manager at the time of booking.

For general or claims enquiries, please contact the warranty administrator on 1300 90 90 50.

For roadside assistance, please contact Subaru Assist Roadside Assistance on 1800 078 227.

The selling dealer's details are provided on the inside front cover of this booklet.

The warranty product described in this warranty booklet is issued by your Subaru dealer.

Subaru Australia has no liability in respect of this warranty.

Assured
Vehicles

